

# Terms and conditions

## PRICE AND PAYMENT

Workshop prices include a non-deductible German VAT of 19%.

On the catalogs apply a VAT of 4%. **The VAT charges will be withdrawn in the checkout when you have entered a valid intra-Community VAT (excluding Spain) number or TAX number/address outside the EU.**

Payment is possible by PayPal (also accepts credit card payments) or bank transfer.

Banktransfer details:

Bank: Triodos bank NV C/Jose Echegaray, 5 28230 Las Rozas de Madrid, Spain

Account owner address: FOODPHOTO FESTIVAL S.L. C/ Castellot, 9, 08871

GARRAF/BARCELONA, Spain

Charges: Please transfer the amount of "Order Total" in EURO currency

BIC: TRIOESMMXXX

IBAN: ES 54 1491 0001 22 3000109077

Reason of the payment: Order number + Person name - it is vital information for the payment identification.

Fulfillments will be done when we will have received the confirmation of payment. The payment of your order automatically means that you agree with these terms and conditions.

If payment is not received within 10 days orders will be canceled. An invoice can be requested by email.

## TICKETS

Tickets are personal and not transferable. After your payment has been verified, you will receive an e-mail order confirmation. Please bring it along to the event.

The organiser of the **FOODPHOTO FESTIVAL** events and/or the venues reserve the right to make alterations to the published event program and dates where reasonably necessary. You will be informed by email of possible changes.

## Refund in case of cancellations

Cancellations have to be done in writing to [info@foodphotofestival.com](mailto:info@foodphotofestival.com). For a full refund, cancellation must be made until 1 month prior to the event. A 20€ handling fee will be subtracted from the refund; Paypal fees will not be refunded. No refund will be done less than 1 month prior to the event.

## Liability

Personal arrangements including travel, accommodation or hospitality relating to the event, which have been arranged by you, are at your own risk. Liability for the cancellation or rescheduling of an event will be limited to a 100% refund.

Neither the venues nor the organizers will be responsible for any loss, theft or damage of your personal belongings, other than caused as a result of negligence of the venues or the organizers or other breach of statutory duty.

## **CATALOGS**

SHIPMENT OF CATALOG (S) COSTS ARE INCLUDED IN THE PRICE. Only a standard shipment service is offered for up to 3 catalogs.

Dispatch times may vary according to availability and any guarantees or representations made as to delivery times are subject to any delays resulting from postal delays or force majeure for which **FOODPHOTO FESTIVAL** will not be responsible.

Shipment will be done from Spain and indication of deliveries by carrier in case of standard shipment costs:

- National: between 2 and 6 days
- Europe: between 6 and 8 days
- Rest of the world: depending on county

## **TITLE AND RISK OF LOSS**

Delivery to carrier shall constitute delivery to Buyer, and thereafter risk of loss or damage shall pass to Buyer. Any claim of Buyer relative to damage during shipping or delivery should be made directly to the carrier. Any claims by Buyer against **FOODPHOTO FESTIVAL** for shortage or damage occurring prior to such delivery to carrier must be made within five (5) days after receipt of the goods and accompanied by original transportation bill signed by carrier noting that carrier received the goods from **FOODPHOTO FESTIVAL** in the condition claimed.

## **REFUNDS**

In all other cases NO refunds will be done.

## **CONFIDENTIALITY**

**FOODPHOTO FESTIVAL S.L.**, Carrer Castellot, 9, 08870 GARRAF/BARCELONA Spain ) guarantees the confidentiality of all personal data and complies with Spanish law. The user data will be used for the sole purpose of sending information, news or notifications regarding the **FOODPHOTO FESTIVAL**. The user has the right to access, correct, cancel their details by using their login or sending an e-mail to [info@foodphotofestival.com](mailto:info@foodphotofestival.com).